# 15. <u>2021/22 QUARTER 2 CORPORATE PERFORMANCE REPORT (A91941/HW)</u>

# 1. Purpose of the report

This report provides Members with monitoring information for the end of Quarter 2 2021/22 (July to September 2020) to review performance against the third year of our 2019-24 Corporate Strategy.

### **Key Issues**

## Corporate Performance at the end of Quarter 2:

- 39 of our strategic interventions are on target, 11 require more planned work and 3 have performance issues.
- Those that have performance issues are strategic interventions focusing on:
  - Ensuring planning decisions are in accordance with strategic policy
  - Reviewing resources in the Policy and Communities team.
- Key performance indicators will be reported on in Quarter 4.

### Corporate Risk status at the end of Quarter 2:

- No risks have been reworded or added.
- One risk has been moved in its risk rating: "Not achieving volunteer hours due to Covid-19 impacts, limited volunteering opportunities and suspension of volunteer recruitment to new volunteering roles (ref. 21/22E)" has been moved from high likelihood to medium likelihood.
- Three risks remain as high risk:
  - Area of NP land safeguarded in environmental land management schemes reduces due to Brexit uncertainty and continuing Countryside Stewardship issues leading to the potential loss of a range of grassland habitats (ref. 20/21B)
  - Reduced core funding for MFFP (£55k deficit) leading to insufficient funding for core team and loss of key personnel, impacting delivery of elements of the Corporate Strategy and National Park Management Plan (ref. 21/22C)
  - Farming in Protected Landscapes Fund (FiPL) not getting sufficient uptake by farmers and land managers to spend the circa £1.2m project fund by 31 March 2022 (ref. 21/22F updated Q1 2021)

10 complaints were received in Quarters 1 and 2, 57% dealt with within 15 working days.

14 Freedom of Information requests and 17 Environmental Information Regulations requests were dealt with in Quarters 1 and 2.

## 2. Recommendations(s)

- 1. That the Quarter 2 performance report, given in Appendix 1, is reviewed and any actions to address issues agreed.
- 2. That the Quarter 2 corporate risk register given in Appendix 2 is reviewed and the status of risks accepted.
- 3. That the status of complaints, Freedom of Information and Environmental Information Regulations requests, given in Appendix 3, are noted.

## How does this contribute to our policies and legal obligations?

3. Performance and risk management contributes to the fourth outcome in our corporate strategy: The PDNPA is an agile and efficient organisation. Monitoring the indicators and strategic interventions for 2021/22 is part of our approach to ensuring we are progressing against our Performance and Business Plan and, if needed, mitigating

action can be taken to maintain and improve performance or to reprioritise work in consultation with staff and Members.

## **Background Information**

- 4. The visual representation for performance data remains on a traffic light system, using:
  - green the strategic intervention or indicator is on target
  - amber some remedial work is required to get on target
  - red wider variance from being on target where some significant issues may need to be addressed.
- 5. In addition, a commentary is provided in Appendix 1 for each corporate strategy outcome. An overall Chief Executive's commentary is also included.
- 6. The Authority's risk management policy and supporting documentation was approved by Authority on 19 January 2018 (minute 7/18) and is reviewed annually as part of the Authority's review of the Code of Corporate Governance. In line with these arrangements, Appendix 2 shows the status of the corporate risks.
- 7. Appendix 3 shows the status of the complaints received in the last two quarters and the report on Freedom of Information and Environmental Information Regulations requests. All remain at a low level.
- 8. Information is given so that Members of Authority, in accordance with the scrutiny and performance management brief of the committee, can review the performance of the Authority and the risks being managed corporately.

### **Proposals**

#### 9. Quarter 2

Members are asked to review and agree the Quarter 2 performance report as detailed in Appendix 1.

- 10. Members are further asked to review the Corporate Risk Register status in Appendix 2 and agree the proposed changes.
- 11. Members are asked to note the status of complaints, freedom of information (FOI), and environmental information regulations (EIR) enquiries in Appendix 3.

# Are there any corporate implications members should be concerned about?

#### Financial:

12. This report gives Members an overview of the achievement of targets in the past quarter and includes ICT, financial, risk management and sustainability considerations where appropriate. There are no additional implications in, for example, Health and Safety.

#### **Risk Management:**

13. As above

## Sustainability:

14. As above

## **Equality:**

15. As above

## 16. Climate Change

- 1. How does this decision contribute to the Authority's role in climate change set out in the UK Government Vision and Circular for National Parks?
  - a. Educators in climate change
  - b. Exemplars of sustainability
  - c. Protecting the National Park
  - d. Leading the way in sustainable land management
  - e. Exemplars in renewable energy
  - f. Working with communities
- 2. How does this decision contribute to the Authority meeting its carbon net zero target?
- 3. How does this decision contribute to the National Park meeting carbon net zero by 2050?
- 4. Are there any other Climate Change related issues that are relevant to this decision that should be brought to the attention of Members?

There are no climate change implications of this paper.

## 17. Background papers (not previously published)

None

# 18. Appendices

Appendix 1 - Quarter 2 Performance Report for 2021/22

Appendix 2 - Quarter 2 2021/22 Corporate Risk Register status

Appendix 3 - Quarter 2 2021/22 Complaints, Freedom of Information (FOI) and Environmental Information Regulations (EIR) enquiries

## Report Author, Job Title and Publication Date

Holly Waterman, Senior Strategy Officer - Research, 4<sup>th</sup> November 2021 holly.waterman@peakdistrict.gov.uk